DextraData
GRC Technologies

General Terms and Conditions of DextraData GRC Technologies GmbH (GTC)

The General Terms and Conditions of DextraData GRC Technologies GmbH are based on:
BITKOM GTC Version 3.0
in the version issued by BITKOM to DextraData GRC Technologies GmbH
dated March 24, 2026.

The BITKOM General Terms and Conditions (issued by the German Association for Information Technology, Telecommunications and New Media – BITKOM) constitute a modular system. This system consists of a general base module, General Contract Terms (AV BITKOM), and specific service modules for particular types of contracts.

The version used corresponds to the original version of the BITKOM GTC and includes the footnote "Published by: Bitkom Servicegesellschaft mbH."

The base module AV BITKOM regulates matters that apply uniformly across all service and GTC modules. The individual modules build upon this base module (AV BITKOM) with their specific provisions.

Where reference is made in offers or contracts to the General Terms and Conditions of DextraData GRC Technologies GmbH, or where these form part of an offer or contract, the determination of the contract type and the applicable GTC service module shall be based on the actual intended and practiced execution of the contract, regardless of the designation chosen by the contracting parties for the offer or contract.

The End User License Terms for the use of the respective DextraData software products (EULA) shall take place.

The modules can be downloaded as PDF files at: https://grasp-grc.com/en/terms-and-conditions-dextradata-grc-technologies-gmbh/

Base Module

- AV BITKOM: General Contract Terms (Version 3.0)

Service Modules (Types of Contracts)

- VÜ BITKOM: Contract Terms for the Provision of Standard Software (Version 3.0)
- VES BITKOM: Contract Terms for the Development of (Custom) Software (Version 3.0)
- VPS BITKOM: Contract Terms for Software Maintenance (Version 3.0)
- VH BITKOM: Contract Terms for the Sale of Hardware (Version 3.0)
- WH BITKOM: Contract Terms for Hardware Maintenance (Version 2.1)
- DL BITKOM: Contract Terms for Services (Version 2.1)
- WV BITKOM: Contract Terms for Work Contracts (Version 2.1)
- VM BITKOM: Rental of Hardware and Standard Software (Version 3.0)
- SAAS BITKOM: Use of Software via the Internet – Software as a Service (Version 3.0)

EULA

- End User License Terms for the Use of DextraData Software Products

Version: March 24, 2026